

Ultron® Prismatic Warranty

Limited Lifetime Wear Warranty - 10% Fiber Loss

Ascend Performance Materials warrants that after proper installation carpets made with Ultron® Nylon 6,6 will retain at least 90% of its pile fiber for the useful life of the carpet. This is a limited lifetime warranty on fiber loss from abrasive wear and is not intended as a warranty on matting, crushing or watermarking. Also excluded are damage due to tears, burns, pulls, pilling, shedding, pets or any damage other than normal wear. Damage due to improper maintenance or installation defects are also excluded. This warranty does not include stairs and is subject to the General Terms and Conditions as outlined below.

Antistatic Warranty - Lifetime

Ascend Performance Materials warrants that carpets constructed with Ultron® Nylon 6,6 shall not generate static shock exceeding 3.5kv for the useful life of the carpet. The threshold for normal human sensitivity is 3.5kv when tested by AATCC test method 134.

General Terms and Conditions

- Only first quality carpets of Ascend Performance Materials Ultron®, (not seconds or irregulars) are covered under this warranty.
- These warranties apply only to indoor commercial installations where carpet has been properly installed and maintained in accordance with acceptable industry standards.
- These warranties apply only to the original purchaser and are not transferable.
- An original sales receipt or other documentation is required to demonstrate proof of purchase and installation date.

This must be presented prior to warranty service.

- The original purchaser shall reasonably cooperate with Ascend Performance Materials and the carpet manufacturer in their efforts to perform the obligations under these warranties.
- The owner of the carpet must notify the carpet manufacturer and allow access for carpet inspection services.
- This warranty does not include consequential or incidental damages of any nature resulting from a carpet failure or replacement.
- No charges for floor preparation or movement of furniture and/or equipment are allowed.



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